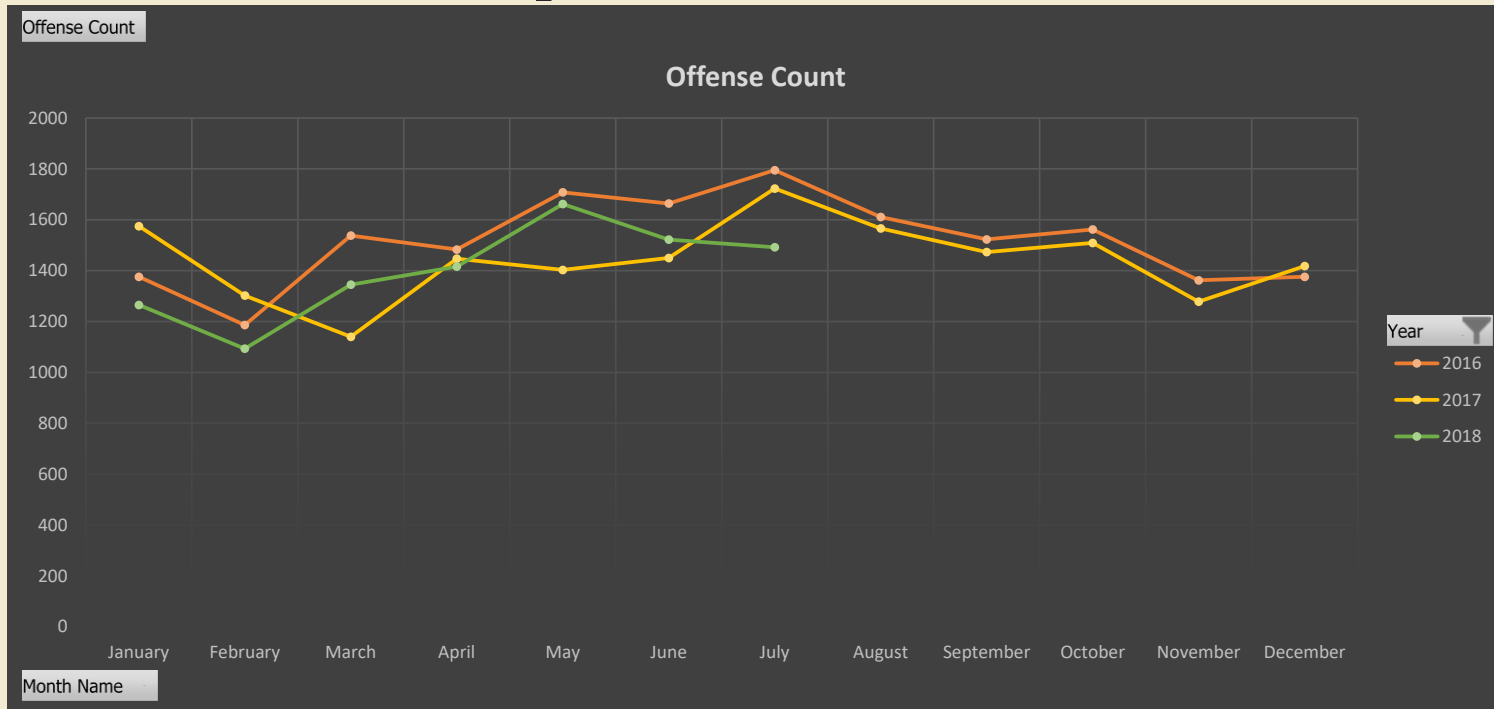


Rockford Police Department

Rockford Police Department

NIBRS Group A Offense Count 2016-2018



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	1376	1186	1538	1483	1708	1664	1795	1611	1523	1562	1362	1376	18184
2017	1575	1302	1140	1447	1403	1450	1723	1566	1473	1509	1278	1418	17284
2018	1265	1093	1345	1416	1662	1522	1492						9795
District 1	456	393	551	617	733	593	554						3897
District 2	423	374	472	505	613	543	583						3513
District 3	384	326	320	290	315	376	351						2362
Unknown	2		2	4	1	10	4						23
Grand Total	4216	3581	4023	4346	4773	4636	5010	3177	2996	3071	2640	2794	45263

Rockford Police Department

Group A Comparison

Violent Crimes / Property Crimes

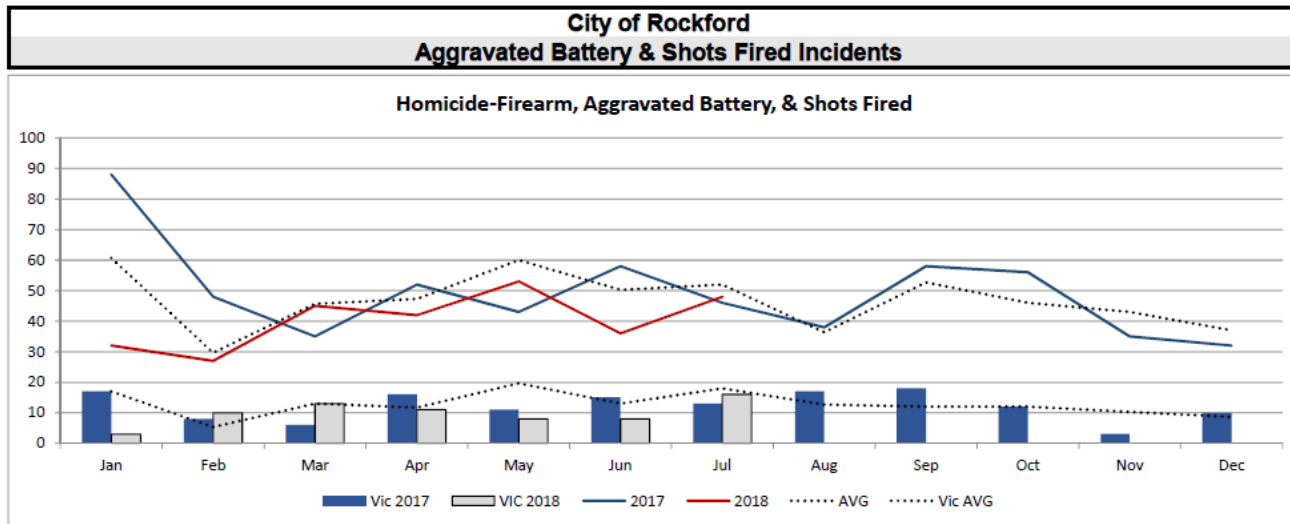
	Last 2 Weeks			Last 28 Days			Current Year		
	Jul 18, 2018 - Jul 24, 2018	Jul 25, 2018 - Jul 31, 2018	% Change	Jul 04, 2017 - Jul 31, 2017	Jul 04, 2018 - Jul 31, 2018	% Change	Jan 01, 2017 - Jul 31, 2017	Jan 01, 2018 - Jul 31, 2018	% Change
Violent Crimes (09A-B, 11A-D, 13A, 120)	44	44	0%	224	168	-25%	1433	1224	-15%
Property Crimes (220, 23A-H, 240)	113	110	-3%	484	455	-6%	2979	3142	5%

Violent Crimes: Murder / Manslaughter, Sex Crimes, Aggravated Assault, Robbery

Property Crimes: Burglary, Theft, Motor Vehicle Theft

Rockford Police Department

Aggravated Battery / Shots Fired 2015-2018



Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015	51	17	48	46	70	59	58	40	58	31	59	31
2016	43	24	54	49	74	48	56	31	42	51	35	48
2017	88	48	35	52	43	58	46	38	58	56	35	32
2018	32	27	45	42	53	36	48					
15-17 Avg	61	30	46	49	62	55	53	36	53	46	43	37

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015	23	2	11	7	23	11	23	12	10	9	15	6
2016	11	6	22	12	25	13	18	9	8	15	13	10
2017	17	8	6	16	11	15	13	17	18	12	3	10
2018	3	10	13	11	8	8	16					
15-17 Avg	17	5	13	12	20	13	18	13	12	12	10	9

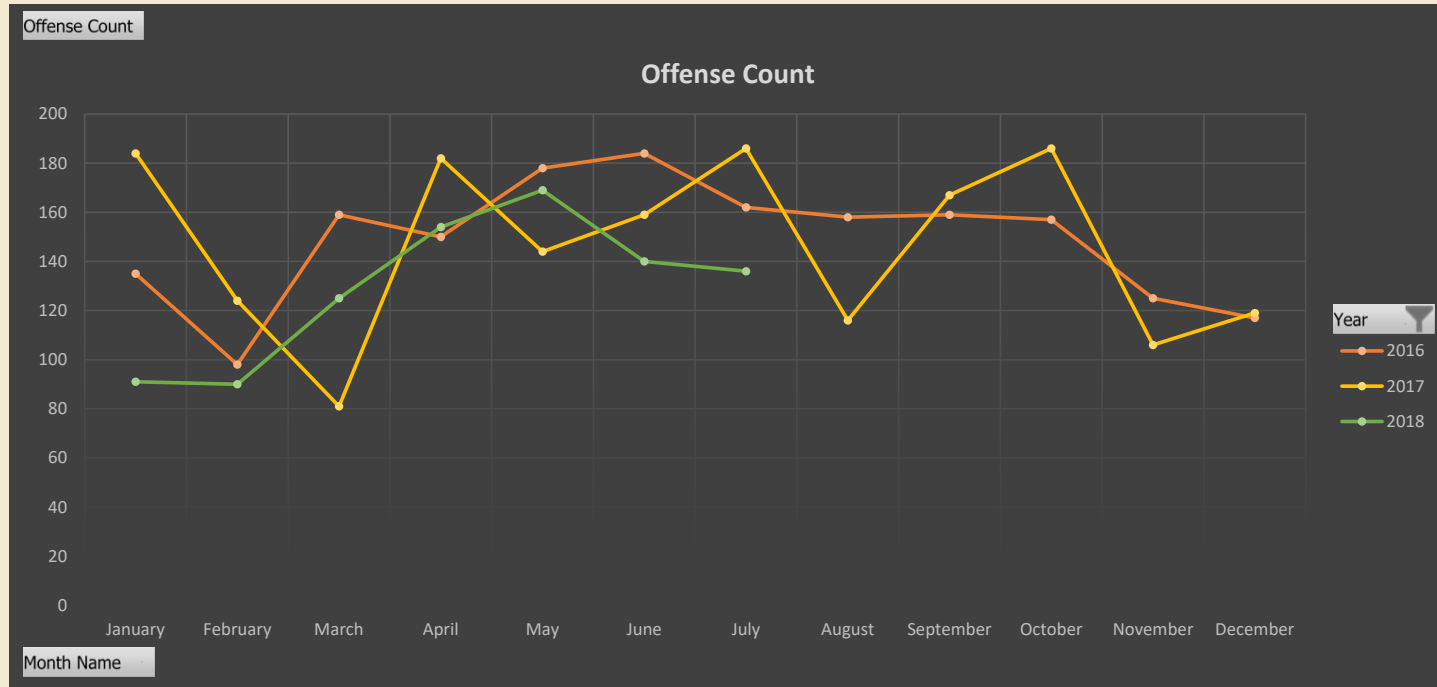
*Most counts are of incidents. Information may change as reports are written. Data obtained from Crime Analysis Master File. Produced 8/7/18.

***Shots Fired* is not an official offense code category. Incidents may be coded as a variety of UCR or NIBRS offense types & include but not limited to any Homicide by Firearm.

Aggravated Battery w/Firearm, Aggravated Discharge of a Firearm, Reckless Discharge of a Firearm, Unlawful Use of Weapon(firearm), &/or any other offense where a gun was discharged.

Rockford Police Department

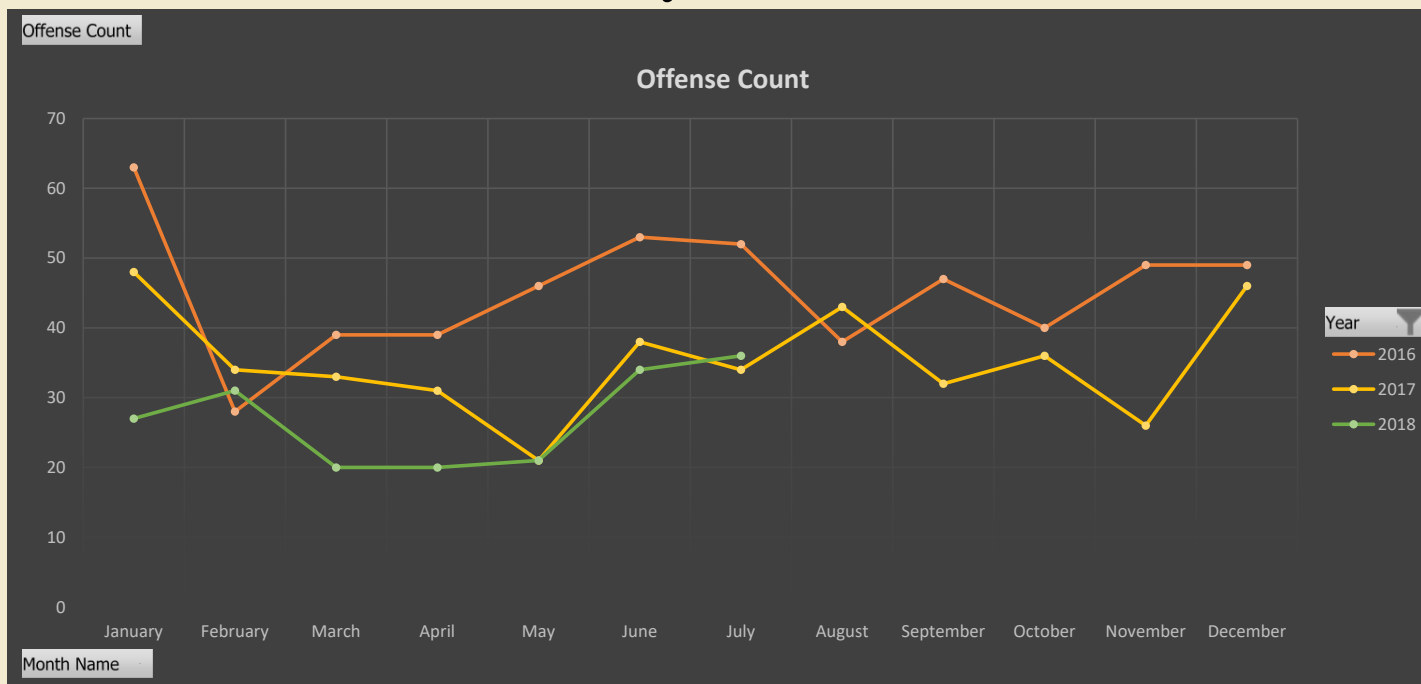
Aggravated Assault 2016 - 2018



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	135	98	159	150	178	184	162	158	159	157	125	117	1782
2017	184	124	81	182	144	159	186	116	167	186	106	119	1754
2018	91	90	125	154	169	140	136						905
District 1	44	41	55	79	89	76	67						451
District 2	32	41	49	59	62	51	57						351
District 3	15	8	21	15	18	11	12						100
Unknown				1		2							3
Grand Total	410	312	365	486	491	483	484	274	326	343	231	236	4441

Rockford Police Department

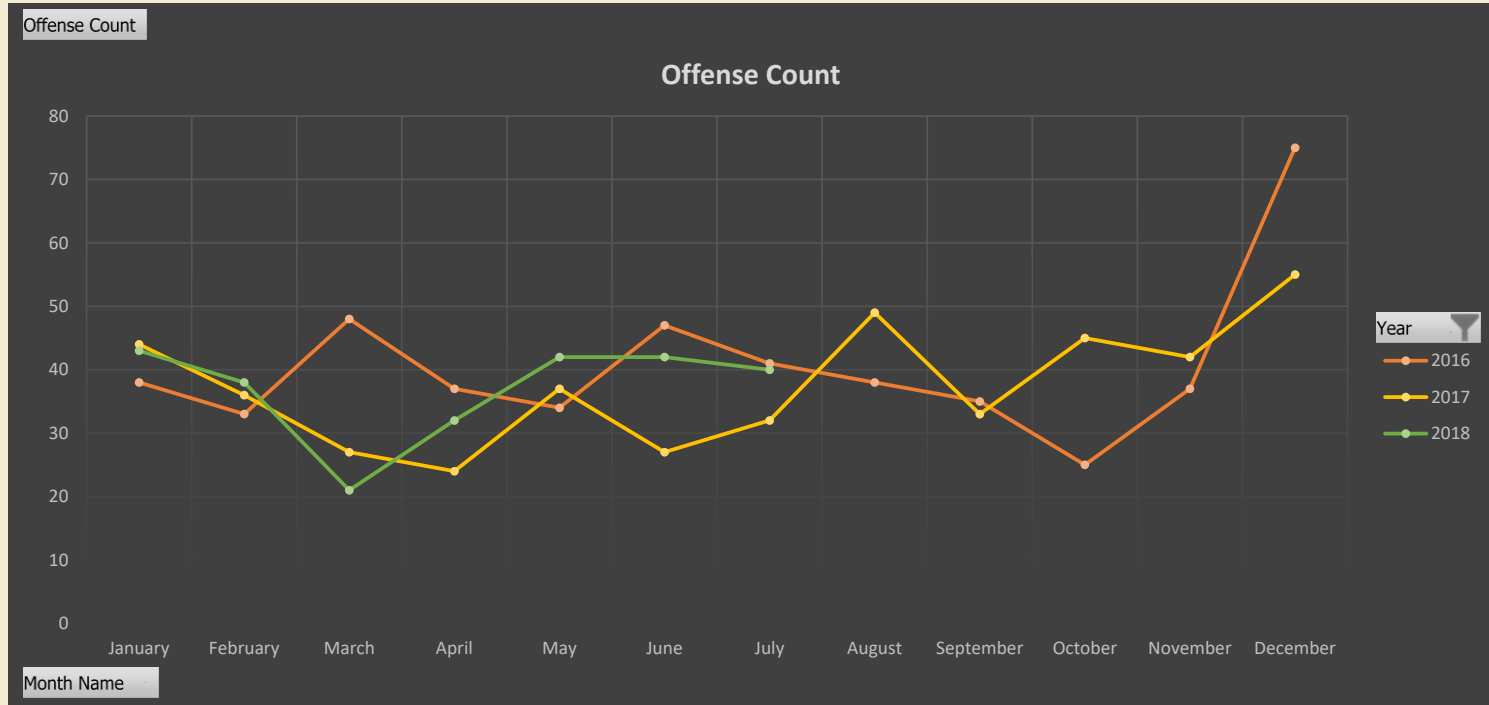
Robbery 2016 - 2018



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	63	28	39	39	46	53	52	38	47	40	49	49	543
2017	48	34	33	31	21	38	34	43	32	36	26	46	422
2018	27	31	20	20	21	34	36						189
District 1	8	9	8	9	7	15	11						67
District 2	11	12	11	9	10	13	9						75
District 3	8	10	1	2	4	5	16						46
Unknown						1							1
Grand Total	138	93	92	90	88	125	122	81	79	76	75	95	1154

Rockford Police Department

Auto Thefts 2016 - 2018



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	38	33	48	37	34	47	41	38	35	25	37	75	488
2017	44	36	27	24	37	27	32	49	33	45	42	55	451
2018	43	38	21	32	42	42	40						258
District 1	14	17	14	10	22	20	16						113
District 2	13	14	5	18	9	15	15						89
District 3	16	7	2	4	11	6	9						55
Unknown						1							1
Grand Total	125	107	96	93	113	116	113	87	68	70	79	130	1197

Rockford Police Department

Accomplishments

- Special Olympics fundraiser at Texas Roadhouse
- Mid-Summer Night Dream Dance with the Girls Scouts of America
- The Department Color Guard Team assisted at multiple events throughout the region
- RPD School Unit summer programs.
- 4 Movie Matinees
- Kickball and Sno-Cones
- Community Help Center (Cooperative effort with Rockford Today Network, Muslim Community and Congressman's Cheri Busto's office)
- Fourth of July Festival Security Detail

Rockford Fire Department

PRESENTED BY:
Derek Bergsten-Fire Chief

- Maintain and improve health and safety throughout the organization
- Enhance career related training and development throughout all department levels
- Continually improve and enhance delivery of service to the citizens
- Recruit and retain a diverse and effective workforce
- Foster community outreach and agency partnerships

Rockford Fire Department
Key Strategic Initiatives
2018

Rockford Fire Department

Scorecard

Area of Focus	Metric/Program	Definition	Standard/Goal	Current Performance
Response Times	Call Answer Time	911 calls answered in 10 seconds or less	90%	82.61%
	Total Response Time	911 call received to first unit on scene in 8:12 or less	90%	91.39%
EMS	Utstein Rating	Cardiac Survival Rate	28.1%	27.6%
	EMS Customer Service	Overall customer experience rating	95%	94.43%
	Mobile Integrated Healthcare Program	Reduction of hospital admissions	25%	40%
		Reduction of hospital readmissions	50%	50%
Fire/Fire Prevention	Fire Dollar Save Ratio	Percentage of property value saved from structure fires	90%	80.48%
	Arson Clearance Rate	Percentage of arson incidents cleared by arrest	15%	24.32%
	Inspections	General inspection performed within the last four years	95%	94.34%
	Smoke Alarm/Battery Program	Average number of homes visited monthly with Smoke Alarms installed or batteries replaced	30	17

Rockford Fire Department

Incidents

Incident Type	2017	2018	% Change	Diff
Fire	431	470	9.05%	39
EMS & Search and Rescue	13,126	13,537	3.13%	411
Hazardous Condition	363	297	-18.18%	-66
Service/Good Intent Call	1,838	1,930	5.01%	92
False Alarm & False Call	889	917	3.15%	28
Other Incident Type	47	43	-8.51%	-4
Total	16,694	17,194	3.00%	500
Average per Day	78.75	81.10	3.00%	2.36

Incident Type	5 yr Avg	2018
Fire	398	470
EMS & Search and Rescue	12,361	13,537
Hazardous Condition	317	297
Service/Good Intent Call	1,473	1,930
False Alarm & False Call	889	917
Other Incident Type	53	43
Total	15,491	17,194

Rockford Fire Department

Achievements

- Conducted site visit for CAAS (Commission on Accreditation of Ambulance Services) and are being recommended for re-accreditation (first accreditation awarded in 2015).
- Technical Rescue/Dive Drill conducted with multiple agencies participating
- Hosted Annual Girls Camp and Boys Camp
- Upgraded 911 NICE logging recorder system

Rockford Fire Department

Areas of Improvement

- Working on finalizing Department of Justice grant which includes collaboration with Rosecrance, Rockford Police Department, Illinois Department of Public Health, and local hospitals.
- Still working on a new Fire Station Alerting System to replace Zetron system
- Transitioning final 3 stations to iFiber network connections

Rockford Fire Department

Rockford Girls Camp 2018



Rockford Fire Department

Rockford Boys Camp 2018



Public Works Department

PRESENTED BY:
Mark Stockman
Director

Public Works Department

Key Strategic Initiatives

2018

- **Balanced infrastructure system inclusive of road, rail, parking, pedestrian and alternative modes of transportation**
- **Improved infrastructure & redevelopment to attract businesses to the City of Rockford**
- **Street maintenance program which provides commuters with clean, safe and well-maintained streets**
- **Operate and maintain the public water system in a manner that protects public health and enhances the community**
- **Maintain a stormwater management program that protects the public and the environment while enhancing the community**

Street & Transportation

Mitch Leatherby – Street & Transportation Superintendent

Street Division

Dashboard

		2018 Monthly Target	Jan	Feb	Mar	Apr	May	Jun	Jul	YTD AVE
Street Operations	Unresolved Pothole Requests	100	18	59	24	24	60	57	53	42
	Arterial Pothole Req. - % Completed <= 10 Days	90%	91%	96%	100%	99%	97%	92%	81%	94%
	Res. Pothole Req. - % Completed <= 30 Days	90%	99%	94%	92%	100%	95%	100%	62%	92%
	# Trees Trimmed	200	189	201	262	288	208	79	88	188
	# Trees Removed	50	62	70	52	33	32	28	23	43
	Unresolved Forestry Prune or Removal Requests	150	43	32	22	26	36	66	50	39
	Total Requests	600	255	338	394	287	351	424	377	347
	Total Unresolved Requests	250	67	101	51	57	107	136	136	94
Traffic Operations	% of Graffiti Requests removed in ≤ 5 days	95%	N/A	N/A	N/A	25%	91%	100%	100%	79%
	% Signals Repaired Compared to Reported	95%	99%	98%	99%	99%	100%	99%	99%	99%
	% Signals Replaced Compared to Reported	95%	100%	100%	100%	100%	100%	100%	100%	100%
	% of Signal Bulb Outages Responded in ≤ 24 hrs	95%	100%	100%	100%	100%	92%	92%	98%	97%
	% of City Street Light Outages Responded in ≤ 5 days	95%	100%	89%	100%	100%	100%	100%	100%	98%
	% Sign Repaired/Replace to Reported	95%	89%	90%	98%	100%	100%	100%	100%	97%
	% Signs Repair/Replace Responded in ≤ 5 days	95%	100%	100%	100%	100%	99%	100%	100%	100%

Street & Transportation

Achievements

- New landscaping completed at City parking Lot #16 (Walnut & S 2nd St).
- Completion of LED bulb conversion at 33 City intersections.
- Traffic department met or exceeded all departmental metrics for the month of July.
- Successful 4th of July event preparation and cleanup efforts by Street Department and other various departments and their staff.
- Installation of new sidewalks, approaches and curb at Fire Station #.1

Street & Transportation

Areas for Improvement

- Sign Department – MUTCD signage replacement still in progress
- Pothole patching response time to service requests slightly under the goal for both arterial and residential street requests for the month of July.
- Main Street North (Pioneer) parking deck elevators are continuously experiencing service issues and need to be rebuilt / replaced.

Street & Transportation

Projects In Progress

- Seasonal treatment of City Ash trees for Emerald Ash Borer (EAB).
- Arterial street sweeping cycle in progress.
- City-Wide long line street striping / painting is in progress.
- City Hall exterior repairs are progressing; anticipated completion late October 2018

Water Division

PRESENTED BY:
Kyle Saunders, Water Superintendent

Water Division

Dashboard

Monthly Performance			2018 Monthly Target	Feb	Mar	Apr	May	Jun	Jul	2018 YTD Average
Water Operations	Distribution	Emergency Repair Time (hours)	2	1.8	0.4	0.5	3.0	5.8	0.0	2.1
		% of Total Repairs That Are Planned	70%	75%	86%	83%	87%	47%	84%	73%
		Backlog of Non-Emerg Repairs (Weekly Avg)	25	6	14	17	32	51	60	21
		# of Winter Backlog Jobs	130	64	51	19	0			37
		Water Main Flushed (mi)	40				55	65	48	Date Based Metric
	Field Services	Total Work Orders	2465	1753	1952	1902	1718	1804	1623	1869
		Days Priority S/O Outstanding	30	9	4	13	4	19	7	9
		Backlog of Priority S/O	50	18	8	7	1	3	25	10
	Production	Maintenance Work Orders	200	158	161	141	213	122	74	147
		Service Pressure Excursions	45	28	23	12	26	25	19	25
		% Preventative Maintenance	60%	66%	41%	22%	76%	25%	31%	44%
		# of Water Quality Complaints	3	1	3	2	3	2	2	2
		% Design Demand	100%	134%	132%	133%	89%	92%	97%	126%
	Financial	Total Amt Past 30 Days Due as % of Revenue	5%	2.3%	2.1%	2.0%	2.3%	2.1%	2.2%	2.2%
		Operating Revenue, % of Plan	95%	98%	102%	103%	101%	102%	101%	101%
		Number of New Water Connections	5	6	19	22	8	18	16	14

Water Division

Accomplishments:

- S. Court St and S. Church St Water Main Replacement Bid (1,000 LF – High Risk)
- LSLR Program
- Fireflow Testing – 100% Complete
- Low-Income Water Hardship Program
- Water Division Leadership Program – Org Health
- Financial Forecasting
- 131% YoY increase in Hydrant Preventative Maintenance

Areas of Improvement:

- Stanley Street Radium Treatment Construction
- Montague St Water Main Replacement (1,500 LF – High Risk)
- Heath St Water Main Replacement (1,500 LF – High Risk)
- LIMS
- Water Production Maintenance
- Water Loss Initiatives

Engineering Division

PRESENTED BY:

Jeremy Carter, P.E.

Timothy Hinkens, P.E.

Kelly Nokes, Deputy Operations Manager

Engineering Division

Dashboard

Monthly Performance		2018 Monthly Target	Jan	Feb	Mar	Apr	May	Jun	Jul
ROW/Development/Stormwater	# of Site Plans Reviewed	7	3	2	7	8	11	18	24
	% of Site Plans Reviewed in less than 14 days	95%	100%	100%	100%	100%	100%	100%	100%
	# of Development Plans Reviewed	1	1	0	0	0	0	0	0
	% of Develop. Plans Reviewed in less than 21 days	95%	100%	NA	NA	100%	NA	NA	NA
	# of ROW/DWY Permits Issued	100	91	74	135	149	245	198	218
	% of ROW/DWY Permits Issued in 1 day	95%	100%	100%	100%	100%	100%	100%	100%
	ROW/DWY Permits Closed	100	19	27	31	26	329	153	202
	ROW/DWY Permits Still Open	700	728	798	902	1011	992	1026	1039
	Detention Basins Inspected (odd years)	60							
	Detention Basins Requiring Follow-up (odd years)					5	15	3	6
	Industrial High Risk Inspections On-Site	9	9	12	14	12	4**	6**	4
	Erosion Control Inspections On-Site (5 Winter; 25- S/S/F)	25	4	4	15	32	35	34	27
	New Illicit Discharge (IDDE) Investigations	1	2	0	2	4	2	1	3
	IDDE Investigations w/in 72 hrs	100%	100%	NA	NA	100%	100%	100%	100%
	IDDE Investigations Unresolved	8	13	11	13	11	13	7	10
	Stormwater Samples Taken (15-Sp; 15-F; 40 Trib)	NA	0	0	14	1	11	10	0
	SWPPP Reviews	3	2	0	6	9	6	4	5
	Stormwater Service Requests	20	7	23	10	8	46	99	23
	SW Requests Generated Proactively (>50% of Total)	50%	1	1	1	2	8	14	2
	SW Requests Generated Reactively (<50% of Total)	50%	6	22	9	6	48	85	21
	Clogged/Sunken Inlets Invest. w/in 24 hrs of Request	100%	100%	100%	100%	100%	100%	100%	100%
	Other Stormwater Requests Invest. w/in 1 week of Request	100%	100%	100%	100%	100%	100%	100%	100%
	Street Sweeping (mi)	Varies			14	275	246	282.70	121.00

Engineering Division

2018 Accomplishments and Goals

- Traffic, Permits and Events
 - ROW inspections underway with increased restoration by permit holders
 - Special Event season underway with 46 applications approved
 - July 4th coordination of Police, Fire and Public Works in progress with an increased security plan
 - Parking Management RFP vendor interviews first round complete; 2nd interview for short list will be in August
 - City-Wide Thermostriping complete
 - City-wide long line striping 50 percent complete
- Stormwater
 - 663 outfall inspections completed to date (1231 total)
 - 35.7 Creek Miles walked (52.8 total)
 - W. State St. Phase II – 9 demos complete
- Special Projects
 - I90 Gateway Beautification Project; repaired and additional irrigation complete
 - I90 Gateway electrical upgraded with new upgraded LED fixtures to illuminate the signage
 - Installation of pedestrian way-finding signage to be complete by mid-August

Capital Improvement Program

2018 Accomplishments

- IDOT Projects
 - North Main Street Corridor ahead of schedule - completion this Fall
 - Harrison Avenue – completion by end of August
 - West State Street Phase 2 – IDOT funding difficulties pushing Letting back to June, 2020 construction in 2021
 - IL-251 (Blackhawk Road to Sandy Hollow) – 90% plans complete, Letting in November
 - East State Street Resurfacing (Mill Road to Bell School Road) - IDOT funding difficulties pushed Letting back to late 2019
 - East State Street Widening (Bell School Road to I-90 Ramps) – Construction beginning soon
- Capital Roadway Projects
 - Spring Creek Road – Complete
 - Elmwood Road, Hartman Street, Kishwaukee Street, McFarland Road, Rote Road to begin in September
 - Strategically moving Elmwood, McFarland and Rote Road to use MFT funds to save on Sales Tax funds

Capital Improvement Program

2018 Accomplishments

- Neighborhood Program
 - City-Wide Street Repairs Package #1 (Residential Street Resurfacing) - Construction ongoing
 - City-Wide Street Repairs Package #2 (Alleys) – Construction ongoing
 - City-Wide Street Repairs Package #3 (concrete)- Construction ongoing
 - City-Wide Street Repairs Package #4 & #5 – Constructing to begin in September
- Highway Bridge & Structure Repair
 - Charles Street Box Culvert Repairs – under construction, completion in Fall
 - Alpine Road Box Culvert Replacement – Complete
 - 15th Avenue Bridge over Rock River Repairs – Construction to begin in September
 - 1st Street & 2nd Street Bridges over the UP Railroad – currently petitioning the ICC to have UP replace
- Sidewalk & Active Transportation
 - City-Wide Bike Lane Marking complete
 - City-Wide Sidewalk Improvements – 3 packages currently under construction

Capital Improvement Program

2018 Accomplishments

- Stormwater & Drainage
 - Harmon Park Drainage Improvements – currently under design
 - Keith Creek Bank Stabilization – under design, creek stabilization will be done in phases
- Capital Lighting & Traffic Signals Program
 - Auburn Street & Pierpont Avenue Traffic Signal-construction ongoing
 - City-Wide Detector Loop Repairs – currently under design
- Community Enhancement & Economic Development
 - Mercy Way and Lyford Road – Currently under construction and on schedule completion in Fall 2018
 - Strathmoor Drive Extension – Currently under design; out to bid in September
 - Chestnut Street Bridge Multi-Use Path – Currently under design